



Limited Lifetime Warranty Auto Glass Replacement: Auto Glass Replacement:

Replacement Auto Glass sold and installed by Henderson Glass is warranted against defects in material and workmanship, for as long as the purchaser owns or leases the vehicle and the problem has not been caused by a defect in the vehicle, including, but not limited to corrosion. Our installation labor of this same glass and the integrity of the replaced seal is also warranted, for the same duration, to be defect free.

Henderson will perform warranted repairs at no charge.

Water leaks due to seal failure must be reported to Henderson Glass within 30 days, and the customer must take reasonable action to prevent water damage within the vehicle.

Corrosion Abatement:

If we performed our corrosion abatement process (rust repair) during your auto glass replacement, the glass part's seal is warranted to remain fully intact for 12 months up to 12,000 miles after the installation. Due to the cancerous nature of rust, we cannot guarantee against its eventual return. This warranty supersedes our lifetime labor warranty when corrosion is indicated.

Windshield Stone Chip Repairs:

Windshield Stone Chip Repairs performed on your vehicle are guaranteed for as long as you own or lease the vehicle. If you become dissatisfied with the repair for any reason, the full cost of the chip repair can be credited towards the purchase of a windshield replacement for the same vehicle.

Automotive Mechanical Repairs and Accessories:

Warranties on automotive parts other than glass are limited to those provided by the part manufacturer and are not supplemented by Henderson Glass. Henderson Glass warrants our installation labor for non-glass parts for one year. Henderson will install, for no charge, warranty parts provided by the manufacturer within one year of the original installation – a labor charge may apply after one year.

Please read General Provisions that apply to all warranties

General Provisions of all our Warranties

To seek remedy under any Henderson Glass warranty, the customer must contact Henderson Glass and make arrangements for Henderson to inspect and repair the defect within 30 days. Our warranties do not cover additional damages resulting from a defect in product or labor if those damages could have been prevented by reasonable action from the customer. All warranty work must be performed by Henderson Glass or a service provider designated by Henderson Glass. Costs and charges from repairs by a non-designated service provider will not be reimbursed.

Warranty claims can be reported the service center where the work was performed or by calling 1-800-622-6854. The customer must produce a Henderson Glass receipt or enough information to locate Henderson's electronic record of the original service invoice.

We make no warranties that extend beyond the description on the face thereof. None of the warranties herein are transferable. Our liability shall not include any direct, consequential, or incidental losses or damages in states that allow this exclusion.

This warranty will become void should breakage or damage of the replacement glass occur due to the misuse, abuse, accident, neglect, vandalism, theft, Acts of God, intentionally inflicted damage, or if the glass is serviced by a party other than Henderson Glass.

If our work is ever unsatisfactory in any way, please let us know – Our greatest assets are satisfied customers.